

FACTSHEET 3: EXITING THE NRM

If you are receiving support from The Salvation Army or one of their subcontractors whilst you are in the NRM, they will look to see whether you are able to safely exit the NRM system by carrying out an assessment. This is known as the **Recovery Needs' Assessment (RNA)**. This happens after you get a **conclusive grounds'** decision.

The RNA looks at certain things to determine whether you are able to safely exit the NRM:

- Do you have a safe place to live?
- Do you have a stable source of income? A job, access to state benefits or other income?
- Access to a support worker to help navigate life beyond the NRM

If some of the answers are 'no' your Salvation Army support worker will be able to put in an extension of time to continue working with you.

RNAs are sent to the Single Competent Authority (SCA) who will make a decision based on the information they are provided.

Victims have the right to have a copy of their RNA and copies of the decision made by the RNA. Make sure you ask your Salvation Army for copies of all documents about you.

If you disagree with a decision to be exited from the NRM, you can raise this with your Salvation Army support worker or your lawyer.